Elma TECHSPAN

Ultrasonics.Steam.Ultraclean.

ELMA QUALITY

Made in Germany

The Elma Commitment to Quality

- 2 years warranty
- Replacement guarantee for the first year following date of purchase for devices of the Elmasonic S and P series including accessories

www.elma-ultrasonic.com.au
www.elma-ultrasonic.co.nz

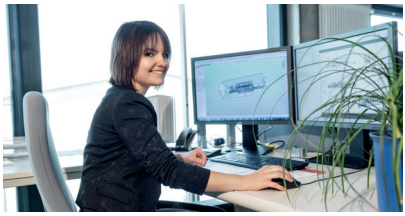
The Elma Commitment to Quality

For over 60 years we have been developing and producing ultrasonic and steam jet cleaning units as well as high precision cleaning systems. So our focus is on ultrasonic and steam jet cleaning technologies. In addition to the numerous devices and cleaning systems for various industry branches, we also formulate high yield, concentrated cleaning agents manufactured at our own production facility.

Our "made in Germany" cleaning concepts are environmentally friendly and the components used in the equipment, systems and cleaning concentrates are carefully selected and of the highest quality. The quality is seamlessly reflected in the entire process chain. Our clients and their satisfaction are our primary concern.

Keeping an eye on the market

Once we have ascertained our customer's needs, a technical concept is developed and finally realised. The focus is on functionality and technical design, at a reasonable price-performance ratio and without any compromises in terms of quality.



Developing products to meet our customers' requirements

Our products are developed together with our customers. Following comprehensive preliminary tests in our factory, the products are tested by selected users. Only after they have been approved, the products come into the market.

Production excellence

Our products are exclusively manufactured by highly qualified employees and controlled in individual final inspections. As a consequence, Elma was awarded the TOP Innovation Award by the German Federal Ministry of Economics.

Developing solutions together

Elma sells solutions. When in use, our customers expect the equipment to function optimally in order to meet the cleaning tasks or the desired laboratory applications. Within the framework of our pre-sales service we offer customers the opportunity to develop the optimal solution together with us in our extensively equipped applications laboratory.

Allround customer service

Our technical support is there for all our customers' queries about equipment, both technical questions and information on applications. However, even in the case of technical faults, our customers can always rely on friendly and competent advisors for quick and obliging assistance.

Elmasonic S und Elmasonic P

We are convinced of the quality of our products
and therefore provide a 2 year worldwide warranty on our equipment.

Furthermore, in the event of a defect, we also offer a replacement guarantee for all models of the Elmasonic S and P series and corresponding accessories for the first year from the date of purchase.

If material or manufacturing defects occur within the first year following purchase, we guarantee a quick and uncomplicated processing of your warranty claim.*

In such an event please contact your Elma dealer and simply send them your equipment. Your Elma dealer will handle the rest. You will immediately receive a brand new device with the same quality guarantee.

We ensure the optimal availability of your ultrasonic device.
Take us by our word.

In the event of questions or a warranty claim please contact us:
info@elma-ultrasonic.com.au or 1-800 148 791

Elmasonic S and Elmasonic P with accessories

*This guarantee does not affect statutory defect claims which may be presented for 2 years from the date of purchase.
In the event of justified claims in the 2nd year, Elma will repair the device under warranty.

Return form

The Elma Commitment to Quality for the ultrasonic devices of the Elmasonic S and P series

Product: _____

Model no.: _____

Serial no.: _____

Description of the defect

_____

_____

_____

_____

_____ _____

Place, Date Signature

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Subject to technical and optical changes. - Elma Commitment to Quality_EN_01_16

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